

***Examples* of interactive public services**

With reference to the call for applications, we present below some examples of the type of applications and services to be presented at the conference. This is ***a purely indicative list***, which does not exclude other possibilities you may know of :

Public Services for Citizens

1. Income taxes : declaration, notification of assessment
2. Job search services by labour offices
3. Social security contributions such as:
 - Unemployment benefits
 - Child allowances
 - Medical costs (reimbursement or direct settlement)
 - Student grants
4. Personal documents (passport and driver's licence)
5. Car registration (new, used and imported cars)
6. Application for building permission
7. Declaration to the police (e.g. in case of theft)
8. Public libraries (availability of catalogues, search tools)
9. Certificates (birth and marriage): request and delivery
10. Enrolment in higher education / university
11. Announcement of moving (change of address)
12. Health related services (interactive advice on the availability of services in different hospitals; appointments for hospitals)
13. Transport related services (parking space availability, urban traffic management, public transport management)

Public Services for business

1. Social contribution for employees
2. Corporation tax: declaration, notification
3. VAT: declaration, notification
4. Registration of a new company
5. Submission of data to statistical offices
6. Customs declarations

7. Environment-related permits (incl. reporting)
8. Public procurement

For any question related to the call for application you are invited to address your queries to

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